



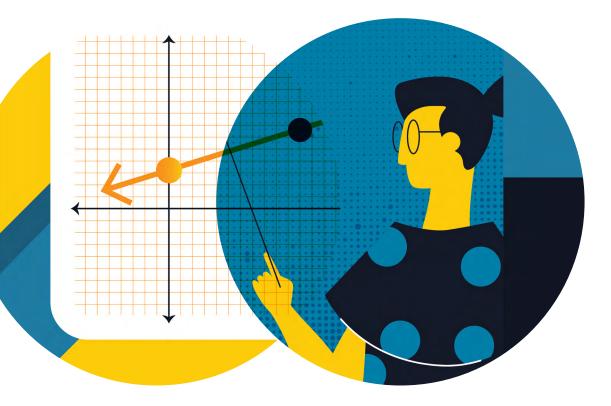


Build a strong, profitable partnership as you sell and support the world's leading learning management system—and the Instructure Channel Partner Program supports you right back.

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Why Instructure?

A learning management system isn't a luxury anymore. It's an absolute necessity. Educational institutions around the world demand the very best solutions. That's exactly what Instructure offers.

When you partner with Instructure, you join forces with the fastest growing edtech platform in the world. And you benefit from a partnership program that supports you as you leverage this profitable education market opportunity.

The Instructure Channel Partner Program gives you:

- A channel focused on building deep and collaborative sales relationships, value-added reseller (VAR) success and business growth
- Opportunities for revenue beyond just reselling products
- + Access to the most trusted brand in education technology
- + A customized approach to reseller markets
- Clear compensation and incentive programs
- + Outstanding channel partner onboarding and ongoing enablement for long-term success



Instructure Products

Instructure is dedicated to improving teaching and learning. And the Instructure Learning Platform—including the world-famous Canvas LMS—helps make learning personal through software, content, assessment tools, professional development, partner technologies, and a million-member-strong user community. Instructure solutions amplify the power of teaching and elevate the learning process, leading ultimately to improved learning outcomes.

The Instructure Learning Platform offers the strongest edtech solutions on the market.

This includes:

- + Canvas by Instructure (available in 34 languages and counting)
 - Canvas LMS
 - Canvas Studio
 - Canvas Catalog
 - Canvas Credentials
- Impact by Instructure

These products offer solutions to the challenges educational institutions face around the world.

For example:

- + Creating effective online learning programs
- Engaging students with technology in the classroom
- + Collecting accurate and actionable data to drive instruction

Instructure's flagship product, Canvas, is consistently winning in the edtech marketplace.

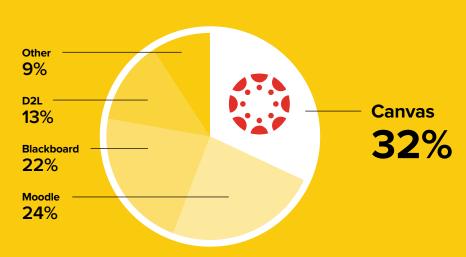


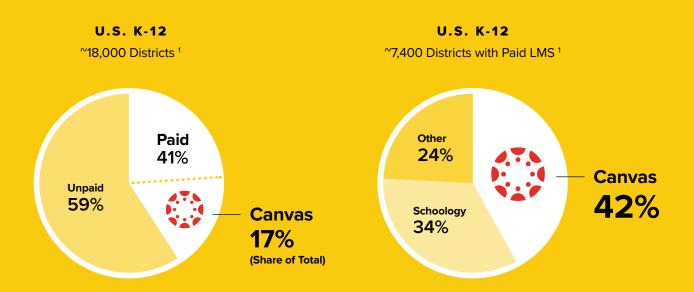
Market Share Leader in U.S.

Paid LMS

U.S. HIGHER EDUCATION

~4,000 Schools 1





Instructure Channel Partner Program

This program focuses on you and your company—and how we can best support you in selling Instructure products, as well as providing related services and support to your customers.

You get all sorts of benefits and incentives, provided on a tiered structure with expanded benefits for higher tiers. This includes a customized approach to your market and access to Instructure's marketing engine.

Products

The Instructure Learning Platform, which includes:

- Canvas by Instructure (the top LMS)
 - Canvas LMS
 - Canvas Studio
 - Canvas Catalog
 - Canvas Credentials
- + Impact by Instructure

Marketing

- + Access to Instructure resources
- + A dedicated channel marketing specialist
- + Co-brandable assets
- + Market development funds
- Opportunities to engage at conventions and Instructure-sponsored events
- Anything you need to reach new customers, create brand awareness, and accelerate sales

Onboarding + Enablement

- Gives your sales and service teams the resources and knowledge to sell and support Instructure products
- + Focuses on driving sales and accelerating time to market

Incentives + Compensation

- Deal registration
- + Tiered approach
- + Competitive discounts on MSRP
- Market development funds
- + Backend rebates

Tools

- + Partner portal access
- + Sandboxes for learning and demonstration
- + Training
- + Support
- + You name it

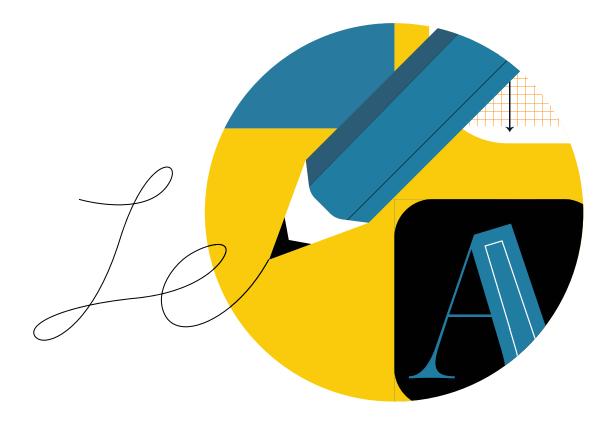


Marketing

Marketing is essential to a product's success—especially when it's new on the market. We partner with you every step of the way to support your marketing efforts and your business overall.

You can count on:

- + A dedicated channel marketing expert
- + Access to marketing resources
- Opportunities to engage with Instructuresponsored events
- + Market development funds
- + Ongoing marketing support and enablement
- + Lead sharing from Instructure to partners
- + The power of the Instructure marketing engine



Services

You're more than a reseller to Instructure. Our world-class enablement program is here to support you in building a successful customer success program around Instructure products and services. You can also access additional revenue streams by providing services to your clients that only you can offer in your market, keeping 100% of your services revenue.

For example:

- + Implementation Services Taking a new client from zero to student launch.
- **+ Training Services** Teaching end users how to leverage Instructure tools in their classrooms.
- + Canvas Support Answering questions and developing user confidence.
- + **Instructional Design** Supporting educational institutions with design and creation services.
- Consulting and Strategic Services Assisting an institution with everything from adopting to implementing an LMS.



Enablement + Certification

This program offers you essential professional training and product knowledge.

For example:

- Asynchronous certification courses supported by Live webinars
 - Fundamental role certifications for sales, marketing, implementation, training, and support
 - Additional role certifications for solutions engineering, consulting, instructional design, and renewal management
 - Product knowledge (for both educators and administrators) on the Canvas LMS, as well as Canvas products like Studio, Catalog, Mobile, Analytics, and Commons
 - Live engagements, which include followup Q&A and hands-on training
- + Leveraging Canvas to help you learn about Canvas at Panda University



Tools

We take your success seriously and are always working to make sure you have access to the tools you need.

These include:

- + A robust partner portal:
 - Deal registration
 - + Create opportunities, update status, receive information, generate leads, register deals
 - Sales resource center
 - Co-brandable marketing assets
 - Enablement courses (via Canvas)
 - Partner relationship management
- + Demo and sandbox licenses for all products
- + A dedicated channel account manager, your co-selling partner
- + Channel sales coordinators to help you leverage channel program tools and resources



Target Customers

The worldwide higher education landscape is complex. Equality and access issues, demographic trends, and technological changes are all affecting the way colleges and universities deliver education.

This environment is ripe for positive changes and developments, with student success as the focus and technology driving decision-making. Institutions must find ways to innovate in order to stay relevant, attract and retain students and faculty, and continue to prove a positive return on investment. Education must also transition to more flexible access and skills-based models that meet the changing needs of students.

The Instructure Learning Platform helps institutions worldwide meet these goals by:

- Providing data-centric decision making, campus communication, and edtech adoption with Impact by Instructure
- Offering learning management tools that consider both the ways students learn and the ways faculty teach with Canvas by Instructure products
 - Increase engagement with video learning and Canvas Studio
 - Offer skills-based courses and professional development in a branded course catalog with Canvas Catalog



The optimal value-added reseller (VAR) for Instructure has:

- Sufficient staff to successfully sell and provide services
- + A strong business plan for selling edtech
- + Access to a targeted customer base (higher education, K-12, continuing education, professional programs, etc.)
- Demonstrated success in mobilizing sales teams around a new product rollout

- + The knowledge/expertise to provide valueadded services to Instructure customers (e.g., training, localization, implementation, strategic planning, migration services)
- + The ability to meet sales targets in collaboration with the Instructure Channel Team
- Experience reselling other educational tools (ie, Microsoft, Zoom, ServiceNow/Freshworks, AV technology, LMS, LMS add-ons)



We look forward to partnering with you.

Questions? Reach us at channels@instructure.com